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Finance (B&C) Dept

10.04.2024

Note for Managing Director:

Sub: CMWSSB -- Finance (B&C) Dept -- Uncollectable flagged demand in Web B&C software -- To be reviewed, reconciled and withdrawn -- Revision of delegation of Powers for withdrawal of wrong/incorrect/excess demand -- approval requested subject to ratification by Board -- Reg

An amount of Rs.429.97 Crores under 250019 CMCs have been flagged under Uncollectable demand by Areas as on 05.04.2024 due to various reasons like Sub-division, Building Demolition, Category Change, Amalgamation, AV Dispute, Double Demand, Wrong Demand etc. This uncollectable demand is in increasing trend due to further deactivation by GCC and demand being raised in the deactivated CMCs every half year in CMWSSB records.

The above uncollectable demand is having a negative impact on the collection efforts and also leading to many consumer grievances. Reconciliation files for the above uncollectable CMCs are being received from all the Areas by Head Office Finance (Billing & Collection) Department. After verification of these reconciliation files, approval is being obtained from the competent authority for withdrawal of demand.

The present delegation of powers with respect to withdrawal of wrong/incorrect demand is as below:

"124. Power to withdraw incorrect/excess demand for Tax/Charges raised for Consumers, Industries and Bulk Consumer.

(a) Controller of Finance : Upto Rs.10,000/-

(b) Finance Director : Above Rs.10,000/- upto Rs.50,000/-

(c) Executive Director : Above Rs.50,000/- upto Rs.1.00 Lakh

(d) Managing Director : Above Rs.1.00 Lakh

(Res.No.359/96, Dated: 23.12.96)"

The above clause of delegation of powers dates back to 1996 which is more than 25 years old. In the last 25 years, due to developments in the real estate sector, the number of deactivation of properties by the Greater Chennai Corporation has increased manifold due to Demolition, Sub-

division, Amalgamation etc. Therefore, Water and Sewerage tax & charges in the deactivated properties have to be withdrawn effective from the date of deactivation and disconnection of line respectively.

Due to increase in deactivation, the flow of files for approval for withdrawal of incorrect/wrong demand has also increased. This causes delay in withdrawal of wrong/incorrect demand leading to many consumer grievances.

Hence, for early resolution of the consumer grievances relating to wrong /excess demand due to deactivation, AV revision, downward category change, wrong demand etc., it is proposed to revise the clause 124 of delegation of power as below by granting power to withdraw incorrect/excess demand to Deputy Controller of Finance by bifurcating the existing limit of Controller of Finance as below:

Existing Delegation of Power(Claue 124)	Revised Delegation of Power (Clause 124)
Power to withdraw incorrect/excess demand for Tax/Charges raised for Consumers, Industries and Bulk Consumer.	Power to withdraw incorrect/excess demand for Tax/Charges raised for Consumers, Industries and Bulk Consumer.
(a) Controller of Finance: Upto Rs.10,000/-	(a) (i) Deputy Controller of Finance/Deputy Collector (on Deputation): Upto Rs.5,000/- (ii) Controller of Finance: Above Rs.5000/- upto Rs.10000/-
(b) Finance Director : Above Rs.10,000/- upto Rs.50,000/-	(b) Finance Director : Above Rs.10000/- upto Rs.50,000/-
(c) Executive Director : Above Rs.50,000/- upto Rs.1.00 Lakh	(c) Executive Director : Above Rs.50,000/- upto Rs.1.00 Lakh
(d) Managing Director : Above Rs.1.00 Lakh	(d) Managing Director : Above Rs.1.00 Lakh

Hence, approval of the Managing Director is requested

i) to withdraw Incorrect/Wrong/Excess demand based on the above revised approving limits with immediate effect

ii) to get ratification for the above revision from the Board in the ensuing Board meeting.

If approved, the following Area allocation may be given to Deputy Controller of Finance/Deputy Collector with subordinate staff as annexed, for faster of processing reconciliation files.

Sl.No	Approving Officer	Reconciliation Files relating to Area
1	R.Balaji, Deputy Collector-II	4,5 & 9
2	R.Santhosh Raja, DCoF-I	14 & 15
3	E.Priyadarshini, DCoF-II	7 & 11
4	P.S.Vijayakumar, DCoF-III	1,2,3 & 13
5	D.Priyadarshini, DCoF-IV	10 & 12
6	T.Rajesh Kannan, DCoF-V	8
7	B.VijayaLakshmi, DCoF-VI	6

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AO(B&C)

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10/14/24
SAO(B&C)

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DCoF-III

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DC-II

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CoF(R)

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FD

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14/11/24
Exe.Dir

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