

## **REQUEST FOR EXPRESSIONS OF INTEREST FOR CONSULTANCY SERVICES TO CMWSSB FOR**

### **(CONSULTING SERVICES – INDIVIDUAL CONSULTANT SELECTION)**

**Assignment Title:** Availing the services of Social Management and Community Engagement Specialist, Gender Specialist, Communication Specialist, Environment Specialist, Monitoring and Evaluation Specialist for the Project Implementing Unit of CMWSS Board for the works to be undertaken under the Chennai Partnership Program.

#### **Background**

#### **CHENNAI METROPOLITAN WATER SUPPLY AND SEWERAGE BOARD**

Chennai is the fourth-most populous urban agglomeration in India and 36<sup>th</sup> largest urban area by population in the world. In 1974, Chennai city and the area contiguous to it were notified as Chennai Metropolitan Area (CMA). Subsequently, during the year 1978 Chennai Metropolitan Water Supply and Sewerage Board (CMWSSB) was established as a statutory body under an Act of Tamil Nadu (Act 28) with the objective of exclusively attending to the growing needs of and for planned development and appropriate regulation of water supply and sewerage services in the Chennai Metropolitan Area with particular reference to the protection of public health and for all matters connected therewith.

Providing safe drinking water and ensuring safe disposal of sewage is mandatory for a healthy environment and good quality of the lives of the people. CMWSSB is providing these services at a reasonable rate to the citizens of Chennai city since its formation. At present, CMWSSB is extending its services directly to 85 lakh people spread over 426 Sq KM in Chennai city through 15 Area offices and 200 Depots. It also caters to the needs of some urban nodes adjacent to the city and industries.

#### **Vision for the future**

CMWSSB aims to achieve the following Vision for efficient Management of water supply and sewerage services to the Citizens of Chennai.

- Provide functional water tap connection and sewerage facility to every household in Chennai city.
- Address the demand - supply gap through source augmentation and infrastructure strengthening.

- Harness rain water by implementing and monitoring Rain Water Harvesting structures in each and every premise in Chennai city and prepare an Aquifer Management Plan.
- Rejuvenate and restore urban water bodies.
- Recycle / reuse at least 20% of used water.
- Reduce Non Revenue Water (NRW) to less than 15%.
- Provide Under Ground Sewerage Scheme (UGSS) to all added areas and sewer connection to every household in Chennai city.
- Prevent sewage outfalls into the city water ways viz Adyar, Cooum and Buckingham canal and their associated drains through short term interception and diversion arrangements and long term infrastructure strengthening works.
- Build adequate sewage treatment capacity by constructing new STPs and rehabilitation of the existing STPs.

### **Chennai City Partnership Program (CCPP)**

Chennai Metropolitan Water Supply and Sewerage Board to strengthen Governance, Enhance the quality and Efficiency of the services rendered to Citizens of Chennai and to improve the financial sustainability has teamed up with World Bank and Asian Infrastructure Investment Bank to undertake the above improvement programs as part of the Chennai City Partnership Program.

Chennai City Partnership (CCP) is a multi-sector program which focuses on strengthening service delivery institutions and systems in Chennai city in a phased approach. The participating agencies are GCC, MTC, WRD, CMWSSB and CUMTA. This program aims to establish a transition to higher quality, sustainable and resilient services through (i) strengthening and professionalizing service delivery institutions, (ii) improving their operational efficiency and service delivery performance and (iii) enhancing financial sustainability.

The program is co-financed by World Bank and Asian Infrastructure Investment Bank (AIIB). The program size is USD 1 billion of which USD 300 million is towards Chennai sustainable urban services program through multi-sector Program for Results (PforR) approach, USD 350 million is towards investment program for urban mobility and

spatial development and USD 350 million is toward investment program for water and resilience.

The first phase of the city partnership is proposed as a multi-sector Program-for-Results (PforR) operation which is expected to set a programmatic framework for multi-sectoral service delivery reforms and investments under the Chennai City Partnership. In its first phase, the focus is on Chennai sustainable urban services program on the following aspects:

- a. water supply services with an emphasis on integrated urban water resource management and resilience;
- b. urban mobility services;
- c. municipal services including solid waste management and public health services; and
- d. emergency response services for disaster management.

The Program Development Objectives (PDO) for CMWSSB are Improvement in service delivery performance of CMWSSB and O&M costs recovery through user charges.

Three result areas envisaged in this (PforR) program are

- (a) Strengthening governance and institutions** under which CMWSSB is to adopt an e-procurement system to enhance the transparency and efficiency of procurement.
- (b) Enhancing the quality, efficiency and sustainability of urban services** in which CMWSSB is to Implement bulk metering, establishment of a baseline on non-revenue water (NRW), and actions to steadily reduce NRW and/or unaccounted for water.

It will incentivize steady expansion of metering and use of volumetric tariffs. It will also support a phased increase in the number of water supply connections for assured water supply including a robust baseline on quality and quantity of service delivery. At broader level, it will support CMWSSB in initiating reforms that strengthen the quality and accountability of service delivery.

Key activities under discussion are: A tripartite agreement on improving service delivery performance between GoTN, CMWSSB and GCC including targets for a phased improvement of services in duration, volume and quality of supply at the customer end, annual publication and disclosure of a customer report card and

establishment of two independent directors on CMWSSB Board for greater transparency and improved services.

- (c) Improving financial sustainability of urban services** in which (i) Policy reforms and implementation of a progressive volumetric user charge framework for water supply and sewerage services (ii) Reduction of operational inefficiencies and costs for instance through adoption of energy efficiency measures and (iii) Improvements in the systems for billings and collection as well as financial management.

The critical reforms to be implemented by CMWSSB through this program are detailed below:

- (i) Metering of water supply services in CMWSSB. It envisages metering of 90% of commercial and high-rise building connections and increasing the metering of low rise building and individual connections, with incentives built in for every percent increase in such metering. This would enable Government to identify high volume consumers and devise an appropriate tariff policy.
- (ii) Performance based contracts in zone X and XIII water supply services – The program envisages that the contractor would be tasked with improvements in the distribution network and maintenance of the same. Payments would be based on key performance indicators such as pressurized, reliable and assured water supply, quality of maintenance and efficiency in collection of tariff.

The DLIs to be achieved by CMWSSB as part of the Chennai City Partnership Program and the activities to be undertaken as part of the Program Action Plan (PAP) are detailed below.

**CMWSSB (Water Supply): DLIs / Expected Results**

DLIs	Target result in Year 1	Target results in Year 2-5
4. Enhance efficiency and transparency of public procurement for CMWSSB (scalable)	(4.1) prepare and adopt e-procurement roadmap (4.2) standard bidding documents (4.3) complete training of all procurement staff	(4.4) % increase of tenders evaluated online (4.5) % increase of tenders managed through e-system (4.6) > 75% of the awarded contracts are disclosed within service standards published in Citizen's Charter by Year 5

7. Improved operational efficiency in water supply and metering for demand-side management (scalable)	(7.1) Policy for customer metering adopted (7.2) Bulk water metering completed	(7.3) Metering of 90% high-rise/commercial connections (7.4) Performance-based contract in zones 10 and 13 awarded (7.5) Increase in metering of domestic connections (7.6) Reduction in NRW/unaccounted water
8. Improved access to water supply services (scalable)	(8.1) Establish service level benchmark (SLB) baseline (8.2) Service agreement between CMWSSB and MAWS.	(8.3) HHs receiving assured 1 hour of water supply daily
10. Improved financial sustainability of WSS services (scalable)	-	(10.1) Increase in O&M cost recovery from user charges over baseline (~50%)

In addition to the above DLIs CMWSSB needs to undertake the below mentioned programs under this Chennai City Partnership. The actions to be taken and the Timeline are detailed below.

#### Program Action Plan: Water

S. No	Action Item	Timeline
1.	Establish service baseline, disaggregated by gender and socially vulnerable groups, and system for reporting services levels and access periodically.	9 Months
2.	Establish systems for conducting and acting on customer and citizen feedback.	9 Months
3.	Strengthen systems for sub-project screening as well as preparation, implementation, monitoring and documentation of environmental management plans	9 Months
4.	Strengthen institutional capacities and reporting on social risk management	9 Months
5.	Prepare and publish annual performance report along with financial statements and audit reports within nine months from end of the FY in the website.	12 Months
6.	Establish a bidding and contract management (procurement) MIS system	12 Months
7.	Reducing backlog of accounts and audit bringing them up to date.	18 Months
8.	Regular disclosure of procurement information related to bidding and contract award on website and other public dissemination avenues.	Continuous
9.	Include all provisions to operationalize and implement Anti Corruption Guidelines (ACG) in POM and provide consolidated quarterly report	Continuous

## Program Implementation

To implement this Program under Chennai City Partnership, CMWSSB has created a PIU to support Program implementation, including a nodal officer and specific teams to look after engineering and technical aspects.

As stated above, the key targets related to the water supply component of the Program include developing a metering policy, establishing new water connections and minimal water continuity, rolling out a city-wide metering program together with application of volumetric tariff, adopting a performance based contract in select zones, improving cost recovery etc. Ensuring good representation of stakeholders and accessible engagement with communities is a prerequisite to metering and tariffs acceptance, and improvements on cost recovery, especially in an environment with unreliable water supply and increasing inflation. On the other hand, a proposed follow on (new) project explores adoption of water reuse to promote circular economy approach in water, which is also key objective of the MoU signed by GoTN with GOI for implementing AMRUT program. This requires consultation and building trust of all stakeholders and systematic monitoring of results.

The existing project uses a '**Program for Results**' financing instrument with the World Bank, which required a highly credible reporting and verification of results for the disbursement of funds.

Effective achievement of the Program results necessitates Extensive Citizen Engagement, social management, environmental management, communication and monitoring. Therefore, CMWSSB plans to engage experts on Social Management and Community Engagement, Gender, Communication, Environment, Monitoring and Evaluation aspects, **on a contract basis** throughout the Program implementation period.

The Specialists to be engaged are to provide required services to CMWSSB to achieve the DLIs and the Program Action Plans (PAP) prescribed as per the Program Appraisal Document (PAD), Program Operations Manual (POM) and Environment and Social Systems Assessment (ESSA) of the Chennai City Partnership Program

The document provides the scope of work of each expert. All these specialists will report to the nodal officer of the PIU.

## **Qualification Requirements and Scope of Work**

### **Position 1: Social Management and Community Engagement Specialist**

#### **Scope of Work**

1. To lead and anchor implementation of activities to achieve Program Action Plan (PAP – see annex) 4, 5 and 12 and report on the corresponding result indicator included in the Project Appraisal Document throughout the program.
2. To support finalisation of Terms of Reference for the Baseline Survey required for PAP 4 to ensure that data points covers vulnerable groups (eg. low-income populations, women, disabled, elderly, etc) and support systems that reports on services levels for the vulnerable.
3. Prepare Terms of Reference to develop systems on Citizen feedback and customer satisfaction (PAP 5) to carry out social audit, user satisfaction survey, and work to incorporate social audit, customer feedback and surveys results and feedback to feed into business decisions. Building on the existing CMWSSB customer feedback systems is recommendable.
4. To support strengthening of institutional capacities and reporting on social risk management (PAP 12) for which (a) prepare and deliver training annually (social inclusion, gender, participatory planning, citizen engagement, labour management procedures, land management, grievance management, and other relevant themes on social) for CMWSSB and partner agencies; (b) develop procedures for acquiring land required for sub-projects; (c) firm up indicators to track social development outcomes, to be incorporated in the MIS system for monitoring and reporting.
5. To ensure that due diligence of social risks is carried out at sub-project level. Review the social management plans and ensure that they are incorporated in the Bid documents, supervise and monitor its implementation.
6. Support adoption of ICT tools to track compliance of labour welfare laws during civil works as per the contracts and report.
7. Support adoption of ICT tool to track the procedures on real time basis to provide land free from encumbrances prior to civil works.
8. Coordinate with contractors, CMWSSB field staff and communities, during sub-projects' implementation, for avoiding, reducing and minimising any construction related social impacts and inconveniences to the communities.
9. To coordinate suo-moto disclosure of project related information in an appropriate format to comply with the requirements of the Right to Information Act and at appropriate locations for the communities.

10. Disclose all project social management documents on CMWSSB website, and ensure in coordination with communication specialist that the disclosed information is reader friendly and accessible to all stakeholders.
11. Prepare monthly report on Grievance Management System which will cover disaggregated data on number registered, resolution, escalation, closure with the given time frame. This can be built to optimize and improve the existing customer channels that CMWSSB has.
12. Monitor and report on the court cases, if any.
13. Coordinate with the Agency that will be responsible for Social Audit and consumer satisfaction survey for the implementation of PAP 5.
14. Liaise with Resident Welfare Associations and other community-based organisations on social issues and facilitate two-way communication in collaboration with the Communication Specialist. Establish good working relationship with local community-based associations and in collaboration with the communication specialist, ensure regular two-way communication.
15. Coordinate with Gender and Communication specialists at the CMWSSB to implement the PAPs.
16. Prepare quarterly progress reports on social management.
17. Work in close collaboration with CMWSSB technical units to synchronize the social/community engagement work and the technical work appropriately.
18. Engage regularly with World Bank mission for guidance and coordinate field visits etc for supervision missions.

**Qualification:**

- Master's degree in relevant field on citizen engagement or social work.
- Minimum **8** years of experience in citizen engagement and community mobilisation activities
- Minimum **2** years of experience in water supply related projects, preferably in urban context
- Proven ability to establish strong relationships with community based organizations
- Excellent communication skills in English and Tamil

**Position 2: Gender Specialist**

**Scope of work**

1. Lead and anchor mainstreaming of gender in the overall responsibility of CMWSSB throughout the program life cycle.

2. Coordinate with Social Management Specialist and Communication Specialist in delivering the Social Development Outcomes.
3. Coordinate with the Technical team on the baseline survey to incorporate collection of disaggregated data on gender. The baseline data will benchmark the service levels as required for PAP 4. Review the World Bank guidance notes on gender mainstreaming in water utilities, which helps utilities establish a baseline on gender diversity, and identify gaps as well as areas of strength.
4. Ensure that gender considerations are integrated into social auditing methodologies and processes including during the consumer satisfaction survey required for PAP 5 and for subsequent years.
5. Prepare Gender Action Procedures for adoption by CMWSSB to ensure gender mainstreaming (Voice, Agency) during preparation and implementation and operation and maintenance of sub-projects. Additionally, liaise with Resident Welfare Associations and other community-based organisations to increase women's participation in RWA.
6. Ensure that CMWSSB and implementing partners (contractors, consulting firms, etc) comply with the *Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013* and adopt code of conduct for zero-tolerance of Gender Based Violence.
7. Ensure that the bid documents include the laws to prevent and address Gender Based Violence –among the labour and that redressal system are developed to address complaints related to GBV in a confidential and sensitive manner. Explore opportunities to award additional points to companies headed by females, or that are female-friendly (gender balanced)
8. Provide inputs and guidance on how to integrate gender dimensions in the development of Communication material for outreach program, ensuring that communication materials use inclusive and accessible language, images and formats (ensuring accessibility for those with low literacy levels, and persons with disabilities, among other).
9. Monitor accessibility of GRM system and the dedicated state level helpline on GBV (in project area) by gender and provide messages for communication material.
10. Prepare gender training plan and deliver gender-specific trainings for staff of CMWSSB and implementing partners throughout the program cycle.
11. Develop specific indicators track the performance of gender outcomes for M&E system.
12. Prepare Quarterly Progress report on the implementation of Gender Action Plan.

13. Work in close collaboration with CWSSB technical units to synchronize the gender work and the technical work appropriately.

**Qualification**

- Master's degree in Social science or Social work.
- Minimum **8** years of relevant experience on gender programs.
- Minimum **2** years of experience in water supply related projects , preferably in urban context
- Proven ability to establish strong relationships with community based organizations
- Excellent communication skills in English and Tamil

**Position 3: Communication Specialist**

1. Lead and Anchor the Communications and IEC related activities for CMWSSB throughout the program life cycle. Work in close coordination with other Units in CMWSSB carrying out users communication work (including social media team, etc) and also work in close collaboration with CWSSB technical units to synchronize the communications work and the technical work appropriately.
2. Develop a Communication Strategy and time-based focused Communication Plans. Communication strategy shall include plans for proactive communication through mainstream media, social media, interpersonal communication /outreach programs etc in addition to just conventional IEC.
3. Develop a Terms of References for the preparation communication outreach programs, production of IEC material required (Print and electronic medium) at the four stages of sub-project cycle – planning, implementation and operation and maintenance (on themes such as program design, Institutional mechanism responsible for delivering services, roles and responsibilities, water management, sanitation, hygiene, gender, community engagement, benefits of metering & tariffs, GRM, Labour welfare, construction induced impacts, GBV, etc);
4. Facilitate formative research, and coordinate/supervise outreach campaigns for behaviour change of communities. Support CMWSSB to mobilize teams (field workers, office teams, communication agencies, NGOs, SHGs etc) needed to conduct communication activities.
5. Design and develop a training plan to develop communication skills of CMWSSB and implementing agencies specifically on engagement with communities including women and other vulnerable groups to roll out volumetric tariff, metering program and demand management activities

6. Develop and coordinate rollout strategy and plans to engage community volunteers and CBOs for peer communication and address concerns on the metering program and demand management activities. Support CMWSSB to mobilize teams needed to conduct communication activities (field workers , office teams, communication agencies, NGOs , SHGs etc)
7. Develop appropriate indicators to track implementation of communication action plan to be included in the M&E system.
8. Coordinate with Social Management Specialist and Gender specialist to prepare specific messages that covers all social development themes and gender, every quarter.
9. Identify and document success case studies for production of videos for training and disseminating good practices.
10. Provide support on handling social media platforms, prepare press briefs, prepare presentations, and progress notes, etc for communication with CMWSSB.
11. Prepare monthly and quarterly progress report.

**Qualification:**

- Master's degree in Mass communication
- Minimum **8** years of relevant experience on communication in Government / Development Programs
- Minimum **2** years of experience in water supply related projects in urban context and good awareness about water service standards.
- Minimum **2** years of experience in behaviour change communication and social marketing.
- Minimum **2** years of experience in managing social media based communication programs or social marketing
- Extensive experience in developing 360 degree communication plan with urban population as primary target group
- Proven ability to establish strong relationships with community based organizations
- Excellent communication skills in English and Tamil

**Position 4: Environment Specialist**

1. Lead and anchor implementation of activities to achieve Program Action Plan (PAP) 11 and report on the corresponding result indicators included in the Project Result Framework.
2. Screen Sub-projects for their environmental impacts through the screening form provided in the Environmental and Social System Assessment (ESSA).

3. Prepare an Environmental and Social Management Plan including Operational and Health Safety (OHS) to mitigate environmental and social impacts.
4. Prepare ToR for the preparation of Environment and Social Management Plan (ESMPs) when it is required.
5. Ensure that ESMPs are included in bidding documents.
6. Ensure that project contractors implement ESMPs and provide monthly report on the implementation of ESMPs.
7. Provide training on OHS in coordination with relevant bodies on OHS.
8. Engage monthly with World Bank for guidance and coordinate field visits etc for supervision missions.
9. Provide quarterly report on the implementation of ESMP.

#### **Qualification**

- Master's degree in Environmental Engineering or Environmental Science
- Minimum **8** years of relevant experience on Environment Management
- Minimum **2** years of experience in water supply related projects in urban context
- Minimum **2** years experience in Occupational Health and Safety (OHS)
- Extensive experience in environmental screening and developing and implementing Environmental Management Plans
- Excellent communication skills.

#### **Position 5: Monitoring and Evaluation Specialist**

1. Plan, design and supervise baselines survey and periodical surveys to monitor and evaluate progress of surveys
2. Develop frameworks to monitor the progress of DLIs and PAPs and update the same regularly
3. Design and support improvement M&E system for the Metro water to adequately monitor service levels , disaggregated to different areas, zones and customer groups including slums.
4. Support in finalising service level agreements and its monitoring
5. Support CMWSSB to prepare regular monitoring reports to TNIDB, World Bank and other stakeholders.
6. Develop benchmarking reports of service levels and DLI reports on a regular basis
7. Facilitate training programs to key staff members on monitoring and MIS
8. Support documentation, capacity building, knowledge capturing to disseminate good practices

### Qualification

- Master's degree in Economics, Engineering or Social Science
- Minimum **8** years of relevant experience in leading Monitoring and Evaluation of large Programs
- Minimum **2** years of experience in water supply and sanitation related projects in urban context and good understanding of service level benchmarks
- Excellent working knowledge of data analysis software and MS excel
- Excellent writing skills in English and demonstrated experience in documentation and report writing (eg: published articles in national media or well-known journals)

The candidates shall refer the PAD and ESSA of Chennai City Partnership for reference in the World Bank website:

### Selection Criteria

CMWSSB will first shortlist the list of persons selected based on qualification, experience and skills of the candidate. This will be followed by an interview involving experts in related fields.

The lists of documents to be submitted along with the Expressions of Interest are:

1. Duly filled Application Form given in the Annexure.
2. Copies of Educational Qualification Certificates (Self Attested)
3. Copy of the Work Order / Work Completion Certificate / Experience Certificate from the Employer (Self Attested) as a proof of experience.
4. A short write-up on the professional competencies of the Consultant.

The candidates will be short listed based on their Educational qualification, General Experience and Specific Experience in water supply related projects as detailed below

S. No	Description	Social Management and Community Engagement Specialist	Gender Specialist	Communication Specialist	Environment Specialist	Monitoring and Evaluation Specialist
1.	Educational Qualification – Master Degree in relevant field	25%	25%	25%	25%	25%

<b>S. No</b>	<b>Description</b>	<b>Social Management and Community Engagement Specialist</b>	<b>Gender Specialist</b>	<b>Communication Specialist</b>	<b>Environment Specialist</b>	<b>Monitoring and Evaluation Specialist</b>
2.	Overall Experience : Minimum of 8 years	25%	25%	25%	25%	25%
3.	Additional Experience above 8 years: (0 - 3 years)	10%	10%	5%	5%	5%
4.	Additional Experience above 8 years: (3 – 5 years)	10%	10%	5%	5%	5%
5.	Additional Experience above 8 years: (above 5 years)	15%	15%	15%	10%	10%
6.	Minimum of 2 years specific Experience in water supply related projects	10%	10%	10%	10%	10%
7.	Knowledge of local language (Tamil)	5%	5%	5%	5%	5%
8.	Extensive experience in developing 360 degree communication plan with Urban population as target			10%		

<b>S. No</b>	<b>Description</b>	<b>Social Management and Community Engagement Specialist</b>	<b>Gender Specialist</b>	<b>Communication Specialist</b>	<b>Environment Specialist</b>	<b>Monitoring and Evaluation Specialist</b>
9.	Minimum of 2 years Experience in OHS				5%	
10.	Experience in Environmental Screening and Developing and Implementing Environmental management Plans				10%	
11.	Excellent working knowledge of data Analysis Software and MS Excel.					5%
12.	Excellent writing skills in English and demonstrated experience in Documentation and Report writing (Published articles in National media or well Known Journals)					10%
	<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

## **Appointment Conditions and Payment Terms**

The short listed candidates will be called for an interview. Appointment to the posts will be on contract basis for a period of one year from the date of joining. CMWSSB may extend the contract based on requirement and performance, if required.

The selected candidates will be offered work space with system at CMWSSB Head Office and will work with the PIU Team of CMWSSB for the Chennai City Partnership Program and will report to the Engineering Director of the Board.

## **Reporting / Review Committee.**

The reports to be submitted by the Specialists will be reviewed by a committee comprising of the following officials.

1. Executive Director
2. Finance Director
3. Engineering Director
4. Chief Engineer (O&M)-I
5. Chief Engineer (O&M)-II
6. Chief Engineer (Project)-III
7. Expert on relevant field from reputed Institutions.
8. General Manager

Payment on contract basis for selected candidates with minimum qualification will be Rs.1.20 lakhs per month and increase in salary will be considered commensurate with additional experience. No other allowances will be provided. Board reserves the right to terminate the contract if the candidate is found to be unsuitable during the contract period.

The Chennai Metropolitan Water Supply and Sewerage Board, invites eligible Individual Consultants to indicate their interest in providing the Services. Interested Consultants should provide information demonstrating that they have the required qualifications and relevant experience to perform the Services.

In addition to the above, the applicant may submit other documents which he/she considers as important, that are not listed above, to justify general qualifications and qualifications relevant to the assignment.

Further information can be obtained at the O/o Superintending Engineer (Co-ordination) wing at the address below during office hours i.e.10:00 AM to 5:45 PM. (Except holidays).

Expression of interest along with the necessary documents must be delivered in a written form to the address given below (in person, or by registered post or by e-mail) by 12.05.2023 up to 5:45 PM.

**Address:**

Superintending Engineer (Co-ordination)  
CMWSSB,  
No.1, Pumping Station Road,  
Chintadripet,  
Chennai – 600002.  
Tamil Nadu, India,  
E-mail: [cmwssbho@gmail.com](mailto:cmwssbho@gmail.com)

**Chennai Metropolitan Water Supply and Sewerage Board**

**- World Bank and Asian Infrastructure Investment Bank Financed Chennai City Partnership Program**

**Application for the Post of Social Management and Community Engagement Specialist, Gender Specialist, Communication Specialist, Environment Specialist, Monitoring and Evaluation Specialist**

1	Name of the Applicant		Photo (Passport Size)	
2	Father / Husband Name			
3	Date of Birth and Age			
4	Nationality			
5	Residential Address			
6	Contact Phone / Mobile No			
7	Email ID			
8	Languages Known			
9	Educational Qualification			
S. No	Name of the Degree /Diploma Certificate Program with Subject	Name of the University / Institution	Year of Passing	Grade / Class obtained



12	Other Skills / Experiences relevant to the post applied, if any
13	Computer and Document Processing Skills of the Applicant
<p>I hereby declare that all the information furnished in this application are true, complete and correct to the best of my knowledge and belief. I understand that if any information being found untrue or incorrect, I accept to the cancellation of my candidature.</p>	
<p>Date:</p> <p>Place: <span style="float: right;">Signature of the Applicant</span></p>	